



**World Bank's Implementation Support Mission (ISM)
Citizens' Charter Afghanistan Project (CCAP)
Operation Directorate
Environmental and Social Safeguards Unit**

Feb 2021

CITIZENS' CHARTER

Oct 2020 –Feb 2021

NATIONAL PRIORITY PROGRAMME

Content

In this Presentation the following points will discuss:

- CCNPP ESS Unit Structure,
- ESS Unit Services to other Divisions and Parties
- ISM Action Points,
- Key Achievements,
- Sub-project overview,
- Land Acquisition details,
- Joint Projects (JP),
- Capacity Building,
- Detail of Grievances,
- Future Plan,
- Challenges and Recommendations



CCNPP ESS Unit Structure

□ ESS Unit staff - HQ

Head, ESS Unit (on board)

CCAP (Sr. ES Officer, Sr. SS Officer & SS Officer)

CASA-CSP (Sr. ES Officer, Sr. SS Officer)

EQRA (Sr. ES Officer, Sr. SS Officer)

□ Zone-wise ESS Staff:

6 Gender/ESS sr. Officers-CCNPP

6 ESS Officers EQRA

□ Provincial/District ESS Officers & Focal Points:

CASA - CSP- 6 ESS Officers

CCNPP - 68 at PMU level (Provincial Engineer/Master Trainers)

EQRA – 17 at PMU level (Provincial Engineer/Master Trainers)

CCNPP - 106 at District level (D- Engineers & S- Organizers)

Vacant positions:

6 – CASA- CSP

3- EQRA



ESS Unit Services to Other Divisions and Parties

□ DG/OD

Provide Projects Appraisal documents (ESMF, SEP, LMP & ESCP).

□ Engineering Division

All ESS relevant issues at the subproject cycle, implementation and operations stage.

□ GHD

Recording and Reporting Social and Environmental Grievances.

□ M&E Division

Capacity building of M&E officers for proper ESS monitoring

□ VGD

Social Risk Assessment/Management

□ PCD

□ Disclosure of ESS reports/information for stakeholders

□ MIS Division

ESS Data Entry

□ HRMD

Provide/Update/ Revise TOR for ESS staffs;
Assist HRD during ESS staff recruitment processes.

□ Gender Division

Gender mainstreaming in ESS activities
Capacity building of CDCs on gender Issues

□ FPs

Provide technical ESS support (training material and references, responses to the needs).



ISM ESS Action Points

Point 1:

- Both MRRD and IDLG to share the updated land data sheets,

Progress: Shared with World Bank team.

□ Point 2:

- Finalize the social risk assessment report and the recommendations should be integrated into operation manual

Progress: SRA final version submitted to WB



Point 3:

- MRRD to conduct training and orientation sessions for the CSP social safeguard staff on Resettlement Policy Framework and land acquisition

Progress: Training was done for CCNPP and CSP Nanagarhar 37 and Kapisa 11 Panjshir 18, Baghlan 5 (Total 71 Participants)

□ Point 4:

- Both IAs to ensure that safeguards related grievances are referred to the Safeguards unit and the number of cases are consistently monitored
- **Progress:** So far 1 case reported. solved,



Point 5:

- Both IAs to conduct safeguard and GRM trainings for the FPs

Progress: On board FPs have received Safeguard and GRM trainings whereas for newly recruited FPs the training is under plan.



Key Achievements

- ENETAWF appraisal documents (ESMF, SEP, LMP, and ESCP) are developed and disclosed at WB and CCNPP Websites;
- REACH appraisal documents (ESMP, and SEP) are developed and disclosed at WB and CCNPP Websites;
- CCNPP ESMF Updated based on discussion with World Bank Safeguards team during ISM in October 2020 and redisclosed on CCNPP website;
- Developed ESS instruments for Kuchi Solar Sub-Projects



Cont..

- REACH ESMP Checklists translated in local languages and is applied in at the field level;
- Developed MoU draft for Land Transferring and Clearance Mechanism between MRRD (DM) and ARAZI;
- ESS trainings on Site Selection and ESMP for engineers and ESS Focal Points,



- Internal M&E findings:

- 5 findings:

- 4 workmanship;

- 1 watersupply safety respect

- Progress:

- Solved: 3

- Under progress: 2

- TPM:

- No report on ESS



Sub-projects overview (over all is 16,628)

Region	# of CCNPP SPPs	MCCG	Kuchi	CASA-CSP
Center(Kabul)	4,364	153	58	90
East(Jalalabad)	3,336	992	79	83
Northeast(Kunduz)	2,600	933	40	71
Northwest(Mazar)	1,734	0	58	0
South(Kandhar)	1,973	95	57	0
West(Herat)	2,621	0	102	0
Grand Total	16,628	2313	394	244



Sub-projects ESS instruments developed (CCAP 16,628),

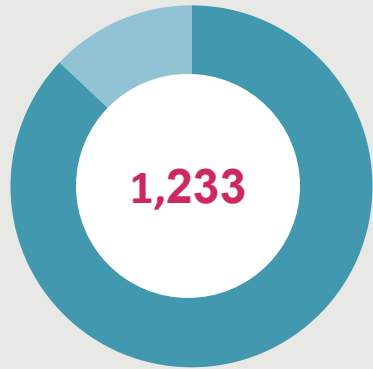


Sub-projects overview (CCAP 2,254), (MCCG 619), (Kuchi 167) and (CASA-CSP 57) During the reporting period

Region	# of CCNPP SPPs	MCCG	Kuchi	CASA-CSP
Center(Kabul)	1,253	0	35	13
East(Jalalabad)	212	159	51	6
Northeast(Kunduz)	206	441	25	38
Northwest(Mazar)	15	0	27	0
South(Kandhar)	16	12	12	0
West(Herat)	552	7	17	0
Grand Total	2,254	619	167	57

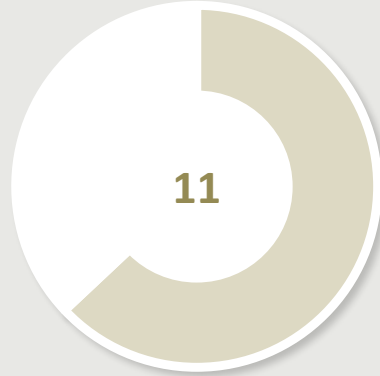


Land details under CCNPP (for 2,254 Subprojects)



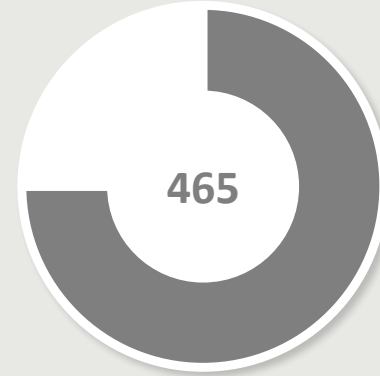
Private donation

305,827m2



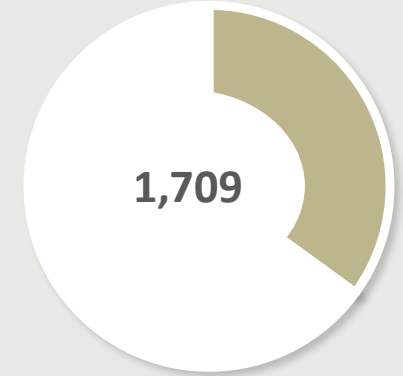
Purchase by Community

7,043 m2



Public Land

387,385 m2



total

700,255 m2



Land details under Kuchi

Region	Private land donations	Purchase land	Public land	Land acquired in (m2)		
				Private donation	Purchased	Public
Center(Kabul)	17	0	15	1,697	0	18,235
East(Jalalabad)	3	0	12	513	0	275
Northeast(Kunduz)	5	0	19	996	0	4,870
Northwest(Mazar)	1	0	14	0	0	300
South(Kandhar)	1	0	3	8,000	0	1,200
West(Herat)	13	0	4	2,620	0	920
Grand Total	40	0	67	13,826	0	25,800



Land details under MCCG

Region	Private land donations	Purchase land	Public land	Land acquired in (m2)		
				Private donation	Purchased	Public
South(Kandahar)	0	0	12	0	0	36,570
Grand Total	0	0	12	0	0	36,570

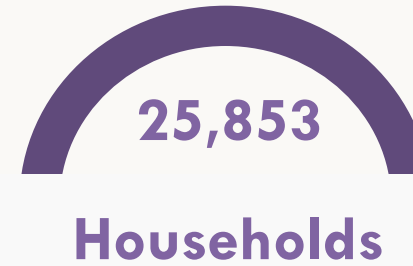
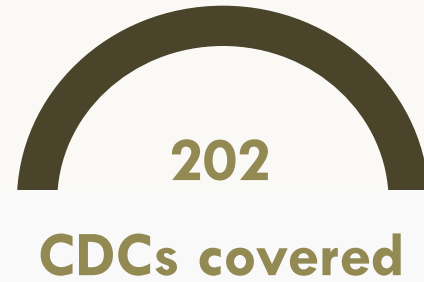
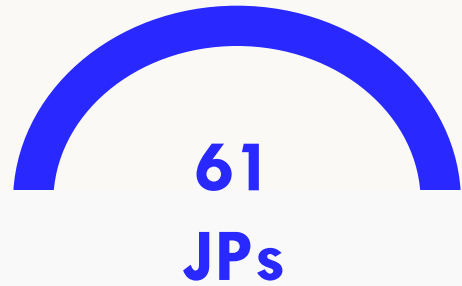


Land details under CASA-CSP

Region	Private land donations	Purchase land	Public land	Land acquired in (m2)		
				Private donation	Purchased	Public
Center(Kabul)	5	0	6	0	0	1448
East(Jalalabad)	0	0	0	0	0	0
Northeast(Kunduz)	10	0	0	917	0	0
Grand Total	15	0	0	917	0	1448



Total Approved Joint Projects (details),



Details of Approved Joint Projects during reporting period,

5 JP's
approved
13 CDCs
388 skilled labor
2,571 unskilled labor

Irrigation
1 JP
approved
2 CDCs
4,790,000
AFs

WASH
4 JP
approved
11 CDCs
27,422,554
AFs



JP in Warsaj

CANAL RCC Lining L= 1640m W = 0.70m
Between 4 CDCs, beneficiary = 1641 persons
Irrigation Capacity is 2000 jereeb Land
CCNPP 6,599932 + CDCs Share 733,326



GPS
N:36.2855
E:69.9242

GPS
N:36.2324
E:69.9283



Capacity Building

- ESS training with the below topics:
 - Orientation on ESMF
 - Land Acquisition and Resettlement policy framework
 - How to prepare ESMP ,
 - Importance of transect walk in site selection

- Participants details:

Provincial Engineer	District Engineer
20	77



Capacity Building

- Online Site selection Criteria training for engineers:
 - **Master Trainers** 34 from each PMU
 - **Engineers** 60 Participants from 4 provinces

- REACH Safeguards Training:
 - **Master Trainers** 34 from each PMU



92 Field Visit (ESS based)

□ Baghlan,	24 subprojects	□ Kandahar,	2 subprojects
□ Badakhshan,	17 subprojects	□ Uruzgan,	2 subprojects
□ Kunduz,	9 subprojects	□ Nimroz,	3 subprojects
□ Takhar	16 subproject	□ Farah,	4 subprojects
□ Balkh	15 Subprojects		



Detail of Grievances,

Province	District	Village	Grievance Code	Complainant Name	Gender	CDCCode	Grievance Category	Description	Date received	Date Entered	Received By	Registered By	Assigned To	Action	Result	Solution	Status	Uptake Chanel
PARWAN	Shekh Ali	Bid Qul	03-CM0047	Unknown	Male	03-0306-M0036	Environmental Safeguards	A resident of Bed Qul village related Shaikh Ali district of Parwan Province has complained through a phone call that, the contractor who has contracted the village project is dumping garbage inside the river which caused a huge risk to the environment and the river water.	4/19/2020	5/5/2020	Farooq Haidari	Mohammad Wasil Ahmad	Abdul Aziz Jawed - Provincial Manager	یک هیأت مشترک از نماینده های دفتر ولایتی و دفتر ساحوی ولسوالی به ساحه رفته و موضوع را با شورای انکشافی و قراردادی از نزدیک بررسی نمودند.	به شورای انکشافی وظیفه داده شد تا از طریق قراردادی مسیر دریا را پاکسازی نماید.	the CDC and the contractor committed that they will clean the river.	Solved	Verbal
SAMANGA N	Ruyi Du Ab	CDC	15-CM0023	Dawlat Shah	Male	15-1505-M0026	-- Social Safeguards	The person of the Dawlat Shah government claims to be the owner of the spring and the CDC uses its source without his permission and she wants to be given a stream of water.	7/20/2020	7/20/2020	Suhrab Wali	Surab wali spehr	Surab wali spehr - District Data Entry Officer	ایجاد تیم مشترک مبنی بر حل شکایت عارض در ساحه رفته و بررسی خودش را از نزدیک آغاز کردند.	تیم مشترک کاری از مقام ولسوالی، ریاست احیا و انکشاف دهات و دفتر ساحوی برنامه ملی میثاق شهوندی در ساحه رفته طی یک نشست آزاد با	????? ?? ???? ????? ?? ???? ????? ?? ???? ????? ?? ???? ????? ?? ???? ????? ????.	Under Process	Physical Submission
SARI PUL	Sari Pul	Zakya Afghania	31-CM0023	Dost Mohammad	Male	31-3101-M0101	-- Social Safeguards	A resident of zakya afghania CDC related in the Center of Sare Pul province has complained through a phone call that he was a migrant and when he returned back to his village the CDC has occupied and grabbed his land and wants to construct an electricity	4/29/2020	6/8/2020	Farooq Haidari	Mohammad Wasil Ahmad	Ahmmad Zaki - Provincial Manager	در مورد گزارش اخذ گردید	در شورای ذکه افغانیه برنامه میثاق شهروندی پروژه برق شهری ندارد.	CCNPP didn't have power line project in Zakai Afghaniya CDC.	Under Process	Telephone



Plan for Next 6 months

- Conducted REACH ESMP training and CCAP ESMF Training
based on Training Plan,
- Support on Screening Report development to field colleagues,
- Field missions,
- Follow up ESS related data entry,



Challenges and Recommendations

□ Challenges:

- Co-Staff with Gender Division;
- Land Clearance;
- Lack of Budget for Mitigation Measures and Safety needs;
- PPE (Personal Protection Equipment)
- Capacity building on:
 - EIA
 - SIA and
 - Risks identification, and Risk Management.

□ Recommendations:

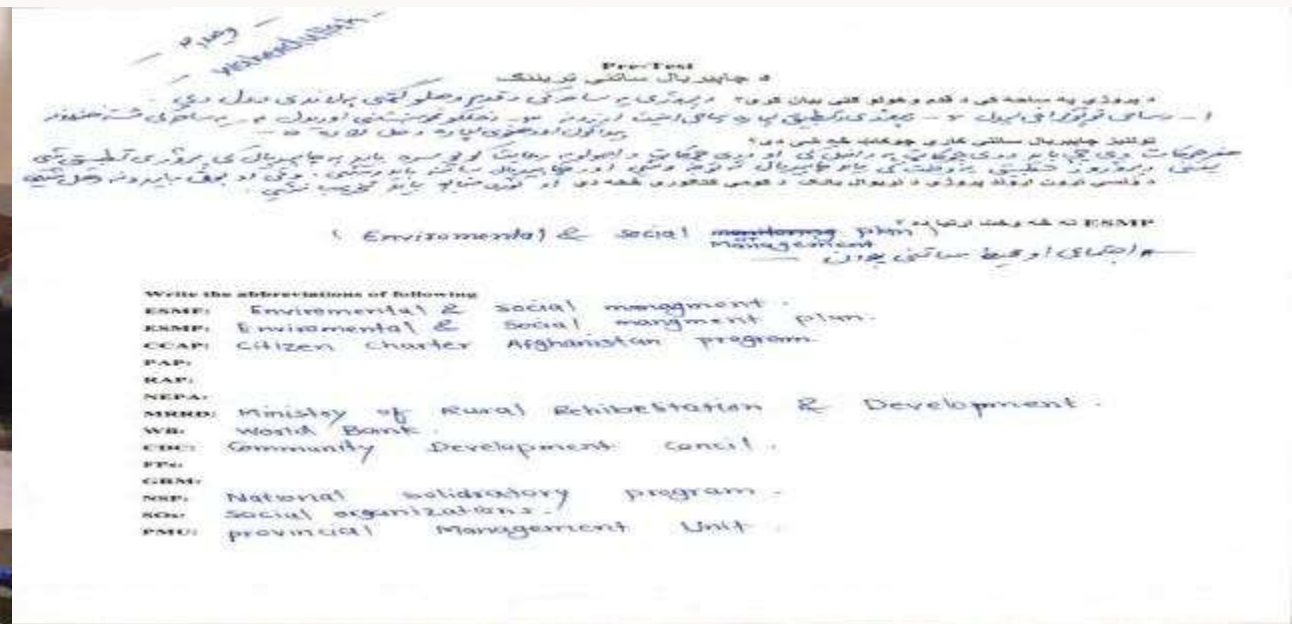
- Segregation of Staff
- MOU with ARAZI;
- Allocation of budget
- To relax the requirement of wearing mask during REACH package distribution
- International visit exposure





Monitoring of Shah Wali Kariaz CDC, Uruzgan

Brochures distribution, Nimroz









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Thank You!